

Service Tools Warranty Claim Information

Item	Part Number	Warranty Period
D-TEK Select Refrigerant Leak Detector	712-202-G1.....	2 years
D-TEK Refrigerant Leak Detector (OBSOLETE)	703-006-81.....	2 years
D-TEK CO2 Refrigerant Leak Detector.....	716-202-81.....	2 years
Compass Refrigerant Leak Detector	717-202-G1.....	2 years
TEK-Mate Refrigerant Leak Detector.....	705-202-81.....	2 years
GAS-Mate Combustible Gas Leak Detector	706-600-G1.....	2 years
GAS-Mate Combustible Gas Leak Detector	718-202-GL.....	3 years
Whisper Ultrasonic Leak Detector.....	711-202-G1.....	2 years
Manifold Gauge Sets.....	710-612-Gxx / 710-614-Gxx	2 years
CO Check Carbon Monoxide Meter.....	715-202-G1.....	2 years
Wey-TEK Scale/ Charging Module	713-202-G1 / 713-702-G1	1-2 years*
Wey-TEK Scale/ Charging Module (OBSOLETE)	707-600-G1 / 709-700-G1	1 year
Pilot/Pilot Plus Vacuum Gauge.....	710-202-G1	1 year
Vortex AC Refrigerant Recovery Machine	714-202-G1	3 years
Vortex Refrigerant Recovery Machine (OBSOLETE)	708-202-G1	1 year
Xtract-R Refrigerant Recovery Machine (OBSOLETE)	EMRT-1	1 year
Shark Vacuum Pump.....	VNR-172-1.....	1 year

*2008 models and above carry a 2-year warranty. Older models have a 1-year warranty.

You must call INF/CON for authorization prior to replacing any product.
Failure to do so may result in rejection of the warranty claim.

For warranty claims, please call our Customer Service Department at 1.800.344.3304.

IMPORTANT: Do not replace any potentially defective product to your customer until authorized by INFICON.
Replacement without receiving authorization from the factory first may result in rejection of the warranty claim.

During the warranty claim process, you will be asked for:

- branch location
- contact person
- part number
- product serial number
- a description of the problem with the product

You may be guided through an evaluation to determine the cause of the problem.

To confirm that the product is in warranty, you may also be asked for proof of purchase.

See reverse side for information on out-of-warranty repair.

,.....,INFICON Laboratory Accurate.Toolbox Tough.®

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INFICON

Warranty & Repair

Service Tools Out-of-Warranty Service

If the product is no longer under warranty, please refer your customers to one of the authorized repair facilities listed below, based on the type of product. If you would like service directly from INFICON on select products, please call 1.800.344.3304 to obtain a return authorization.

	Leak Detectors	Wey-TEK Ref. Scale	Pilot Vacuum Gauge	Shark Vacuum Pump	Recovery Machines	CO Check Meter
Arkoma Instruments (TX)	X			X	X	
Arnold's Instruments (AL)	X	X		X	X	
Broadway Services (FL)				X	X	
Century Tool & Machine (MO)	X			X	X	
Control Services Company (CA)	X		X			
Global Re-Vac (TX)	X			X	X	
Ice-Kold (AZ)	X			X	X	
Ice-Kold (WI)	X			X	X	
Penn Instruments (PA)	X	X	X	X	X	
Rocky Mt. CFC Equip. Svc. (CO)			X	X	X	
Unitek Instruments (OH)	X	X	X		X	X
INFICON (Syracuse, NY)			X	X	X	X

Contact information for factory-authorized repair centers:

Arkoma Instruments
1600 Rocky Ridge Road
Athens, TX 75751
Tel: 903.675.1216
Fax: 800.861.6246

Century Tool & Machine
4533 Towne Court
St. Charles, MO 63304
Tel: 636.926.9333
866.277.0888
Fax: 636.926.9777

Ice-Kold, LLC
440 9th Ave.
Grafton, WI 53024
Tel: 262.377.1066
800.232.5653
Fax: 262.377.1173

Rocky Min. CFC Equip. Svce.
851 W. Hwy. 224 #A-10
Denver, CO 80229
Tel: 303.287.2607
800.626.3266
Fax: 303.287.2612

Arnold's Instruments
3258 Springhill Avenue
Mobile, AL 36607
Tel: 251.478.3230
Fax: 251.478.8063

Control Services Company
106 W. Foothill Pkwy
#105-290
Corona, CA 92882
Tel/Fax: 951.371.6051

Ice-Kold, Arizona
12799 Oatman Hwy (Rte66)
Topock, AZ 86436
Tel: 800.797.6144

Unitek Instruments
865 Cleveland Avenue
Columbus, OH 43201
Tel: 614.291.9909
Fax: 614.291.9917

Broadway Services
2885 S. Mellonville Ave.
Sanford, FL 32773
Tel: 407.321.0515
Fax: 407.321.0573

Global Re-Vac
7999 Hansen Rd., Ste.207
Houston, TX 77061
Tel: 713.944.5280
800.518.1940
Fax: 713.944.0140

Penn Instruments
7112 Rising Sun avenue
Philadelphia, PA 19111
Tel: 215.722.8302
Fax: 215.722.8303